



*healthy*partnerships

Partners In Health Network Inc.

March 2010

Welcome

The administration of Partners in Health Network welcomes you to the March 2010 edition of our newsletter. After you read this month's issue, we invite you to visit our website (www.pihn.org). In the future, if you have something you wish to share in our newsletter, send it to Tom Kuhn at: tom.kuhn@camc.org. We hope you enjoy this month's edition.

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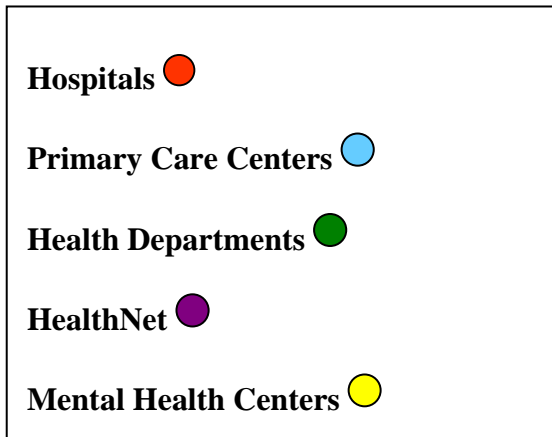
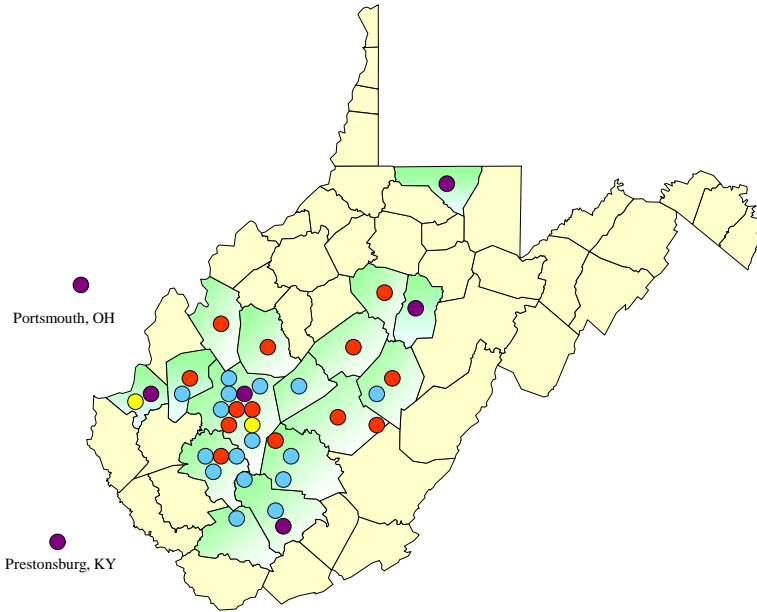
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Network News Mention

- Map of Member locations, Page 2.
- See message from our Executive Director on page 3.
- See this month's Highlighted Member on page 4.
- See the Network News, Page 5.
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PIHN Member Locations



Members

Boone County Health Department
 Boone Memorial Hospital
 Braxton County Memorial Hospital
 Cabin Creek Health System
 CAMC Teays Valley Hospital
 Camden-on-Gauley Medical Center
 Charleston Area Medical Center
 Clay Primary Care Systems
 FamilyCare
 HealthNet, Inc.
 Highland Hospital
 Hygeia Facilities Foundation
 Jackson General Hospital
 Montgomery General Hospital
 New River Health Association
 Roane General Hospital
 Stonewall Jackson Memorial Hospital
 Summersville Memorial Hospital
 Charleston Surgical Hospital (*Formerly
 The Eye and Ear Clinic of Charleston, Inc.*)
 Webster County Memorial Hospital
 Women's Health Center of WV

Associate Members

WV Primary Care Association

Newest Member:

Pretera Center for Mental Health



“Creating an integrated
healthcare delivery network
for the communities we serve.”

From the desk of the Executive Director

We received some very exciting news last month! The Partners in Health Network’s Credentialing Verification Organization (CVO) received certification by the National Committee for Quality Assurance (NCQA) following a site visit and review of our application. PIHN’s CVO is now the only CVO with NCQA certification in the state. I would like to recognize Brenda Greene, CVO Director, for her expertise, commitment and dedication to high quality credentialing verification and the excellent application she prepared. The NCQA surveyor was very complementary of her work. I would also like to thank Ina Angel for the long hours spent on preparation of the survey and coordination of the site visit. You can read more on credentialing on page 5.

Other good news: on behalf of the Board of PIHN, I would like to welcome the Presteria Center for Mental Health Services, Inc as our newest member. We all look forward to working with Presteria Center as we address the many mental health issues facing the communities we serve. More information on Presteria is found under Member Highlights on page 4.

And more good news: PIHN has signed a Memorandum of Agreement with the West Virginia Alliance for Sustainable Families (WVASF), called the CHIPRA Coalition, to become a Partner for the purpose of increasing enrollment and retention of children in CHIP in West Virginia. PIHN will provide outreach technical assistance to our members to assist them in enrolling eligible children in CHIP and Medicaid utilizing the West Virginia inRoads online system.

Bob Whiter



Member Highlight



Since 1967, Prestera Center has been a part of your community by offering high quality mental health and addiction services. Serving an 8 county region (Cabell, Mason, Lincoln, Wayne, Putnam, Boone, Clay, and Kanawha) with nearly 50 locations, we are accessible when and where you need us. Annually, Prestera Center serves nearly 14,000 individuals each year and is one of the state’s top employers with nearly 800 employees.

Prestera Center provides general outpatient services to both children and adults, as well as specialized services for more intensive care. In addition, Prestera Center offers a full variety of addictions services including outpatient, detoxification, public inebriate services and residential housing (both long and short term). This continuum of care allows our experienced clinical staff to offer the very best treatment within a fully integrated system developed to meet the individual needs of each client.

Network News

Summersville Memorial Hospital Undergoes Name Change:

Beginning January 1, 2010 Summersville Memorial Hospital legally changed its name to Summersville Regional Medical Center. This transformation came after careful consideration of the services provided at SRMC and the area they serve. SRMC has a vast array of outpatient services including Sleep Lab, Visiting Physician Services, and clinics in both Ansted and Richwood.

During fundraising activities in 2008, SRMC found that many businesses outside the Summersville area were reluctant to support the hospital because of a belief that it served only the City of Summersville. A study of the patients served showed that only 33% of the hospital's patient base was from the Summersville community, while 67% of the patients come from other areas in Nicholas and Webster Counties, and small portions of Fayette, Clay and Braxton County.

With the closing of the Richwood hospital in 2008, SRMC took an increased role in regional healthcare. The name change was carefully considered by the SRMC management and Board and approved by the owners of the building, the City of Summersville. The name change timing is in conjunction with the completion of the new ICU, lab, ED and additional med surg. beds highlighted in the last Partners in Health's newsletter.

CAMC News:

Transfer Center

All transfers to CAMC Hospitals: General, Memorial, and Women & Children's can now be initiated through the Transfer Center by calling 1-877-226-2273 in place of calling the Emergency Department Direct.

Please inform your medical staff especially your Emergency Department Staff. Any problems you can contact Dr. Tom Horsman 304-388-7946 or Denise Sneed, RN, Transfer Department Supervisor at 304-388-7203.

Credentialing:

From Brenda Greene, Director PIHN CVO:

By definition quality means: excellence, value or worth. Today, everyone is looking for quality. Quality in the food we purchase, the air we breathe, quality in the workplace. In most situations when you hear or see the word 'healthcare' you will see/hear the word 'quality'.

PIHN has a standing commitment to quality. Quality in the work that we do for our clients; Quality in our processes. We recently put our 'quality' to the test, we applied and went through the certification process of the National Committee for Quality Assurance (NCQA). In the almost year long certification process we presented what we do to the surveyors. The CVO Certification process involves two major components: (1) a review of PIHN's operation processes and programs and (2) an on-site audit of completed credentials files to verify that the credentialing processes are conducted in a manner that completes with NCQA's standards. As I mentioned, we put our "Quality" to the test and we PASSED!

We received NCQA certification in 10 out of 10 credentials verification services. PIHN is all about quality, and receiving NCQA certification attests to our commitment to our clients that quality is our mission in the credentialing area.

Partner's In Health, Inc can handle your credentialing needs. Call for more information..304-373-1507 or Brenda.greene@pihn.org

Miscellaneous:

Links

Partners in Health Network

<http://www.pihn.org>

Telephone Triage Training

<http://www.teletriage.com/telehealth-training-products-services.html>

HealthWorld Online, Home of Self-Managed Care

<http://www.healthy.net/>

(If you have a favorite health-related link you would like to share, please send to tom.kuhn@camc.org)

Partner Dates for Sepsis Training Available

Mar 30

April 20

May 18

All are Tuesdays, classes begin promptly at 7:30 A.M., CAMC Patient Simulation Center
5 East, CAMC General
501 Morris Street, Charleston, WV 25301

To register a team for Sepsis Training contact one of the following:

Barbara.mckee@camc.org

David.matics@camc.org

304-388-1855

CAP and WVRx

The Partners in Health CAP program has joined forces with the WVRx drug program to allow for automatic eligibility to WVRx of all CAP participants. The WVRx program provides free mail-order prescriptions where only name brand drugs can be filled. No generics or controlled substances are available.

A separate form needs to be completed to become enrolled with WVRx. Eligibility requirements are as follows.

- You live in West Virginia
- Your yearly income is 200% or less of the Federal Poverty Level
- You do not receive government assistance such as Medicaid, Medicare Part D, or Veteran's Benefits
- You don't have prescription drug coverage
- You can provide a photo ID

For more information, see: www.WVRx.org

HRSA Bureau of Health Professions Announces Nursing Education Loan Repayment Program, Fiscal Year 2010

The deadline to submit an online application is has been extended to **5:30 p.m. March 11, 2010.**

NELRP is a competitive program that repays 60 percent of the qualifying loan balance of registered nurses selected for funding in exchange for 2 years of service at a critical shortage facility. Participants may be eligible to work a third year and receive an additional 25 percent of the qualifying loan balance.

The purpose of the NELRP is to assist in the recruitment and retention of professional nurses dedicated to providing health care to underserved populations.

For more information, eligibility criteria and to apply on-line, see the following website:
<http://www.hrsa.gov/loanscholarships/repayment/nursing>

This is a government website. If after reviewing the online information, you still have questions related to this loan, please contact the HRSA Call Center's toll free number at 877-464-4772.

Information provided by Human Resources-Workforce Development.



Closing Notes

I wanted to take this opportunity to welcome Rachel Coffman, of TSG Consulting, who is replacing Laura Duray. Laura and her husband have moved to Delaware, where he has been transferred. Laura has been a pleasure to work with over the last two or three years and we have appreciated her talents. Those of you who are working with us on the Carelink project, particularly the non-four county side of the project will get the opportunity to meet and work with Rachel in the coming months.

Whew, what a winter we have been having! I show two pictures as we transition this month to warmer spring weather (hopefully). Realizing that I haven't been visiting your sites as often as I normally do, a lot of behind-the-scenes activity has been going on. Still, I am always available to you via phone calls and e-mail and it's always my pleasure to assist you when I can. Happy Spring!

**Send us your news and photos to be incorporated
into the next newsletter: tom.kuhn@camc.org**

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